TiOC HOW TO GUIDE

How to handle issues such as no SD card, no network and illegal (unauthorised) access

For a Camera-only System

The following guide enables you to handle issues such as no SD card, no network and illegal (unauthorised) access on *Wiz* **Sense** (Series 3) and *Wiz* **Mind** (Series 5 & 7) camera-only systems.

| Series	Examples
DH-IPC-HF/HFW/HDW/HDBW3X4X Series	HFW3549T1-AS-PV
DH-IPC-HF/HFW/HDW/HDBW5X4X Series	HDW5241TM-ASE
DH-IPC-HF/HFW/HDW/HDBW7X4X Series	HFW5242H-ZE
	HDBW7442H-Z

System Version: *V2.800.00AD000.0.R*
Build Date: *2020-07-29*

NB: The firmware version is based on the latest version when this document was created and may slightly differ from future versions, however this will not affect any of the functionality.
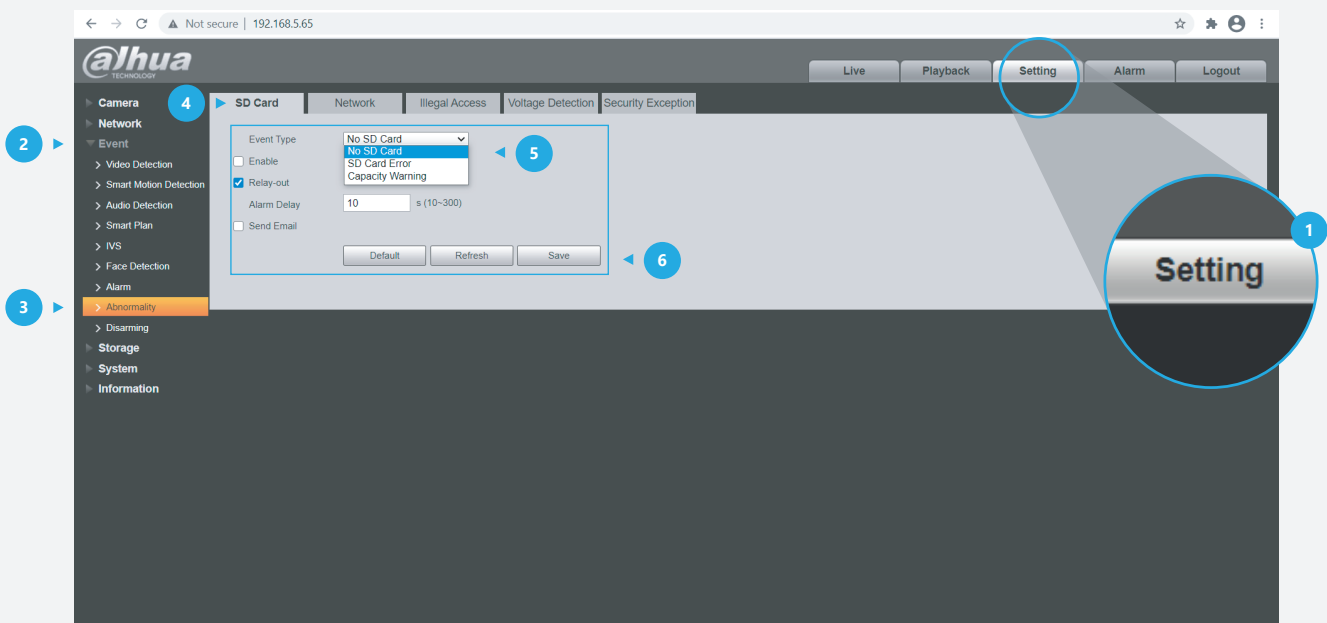
Step 1: Login to the camera, go to Setting > Event > Abnormality .
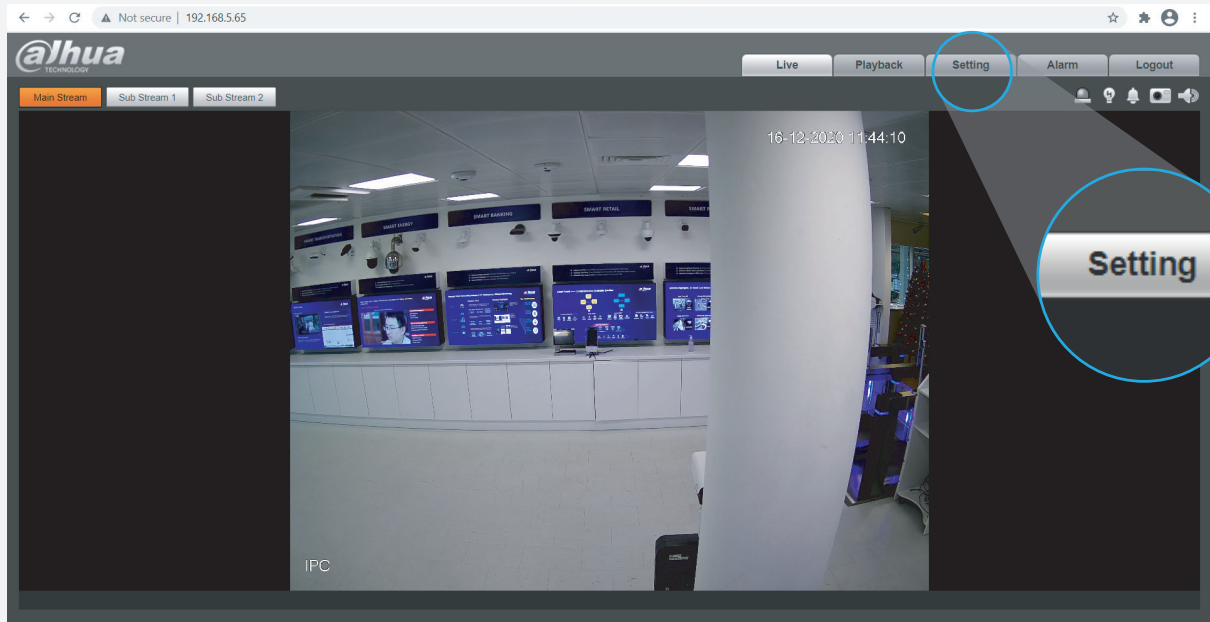
Step 2: For SD card issues.

Click the SD card tab. Then adjust related settings such as "Event Type", "Alarm-Delay" or "Send Email" and *tick* the ☑ **Enable** checkbox to activate each function.

Then, *click* Save to save your settings.

Figures 1: SD card related abnormality settings

Step 3: For Network issues.

Click [Network] tab. Adjust related settings like "Event Type", "Alarm-Delay" or "Send Email" and *tick* the ☑ **Enable** checkbox to activate each function.

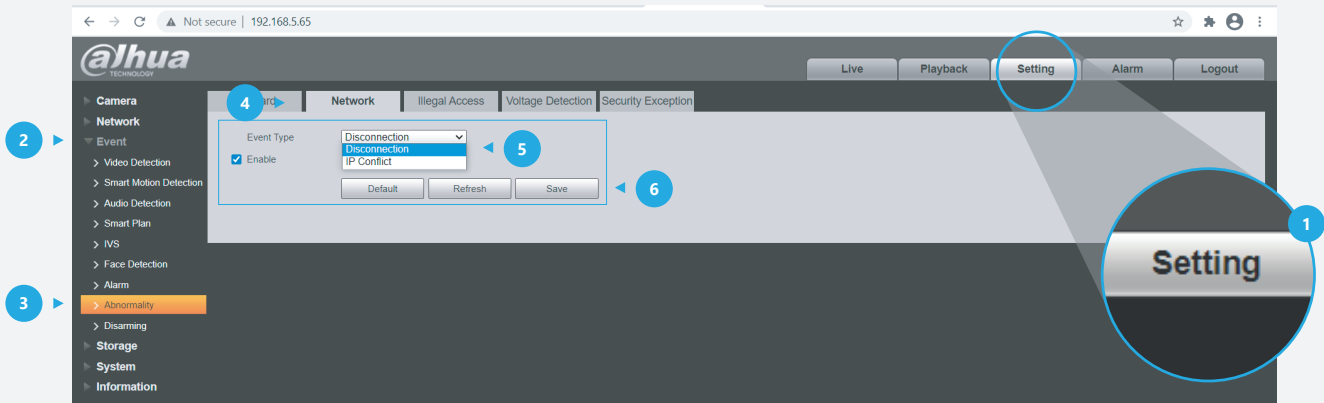Then, *click* [Save] to save your settings.

Figure 2: Network related abnormality settings

Step 4: For unauthorised/illegal issues.

Click the [Illegal Access] tab. and *tick* the ☑ **Enable** checkbox to activate the function and then adjust the related settings like "Login Error", "Alarm-Delay" or "Send Email".

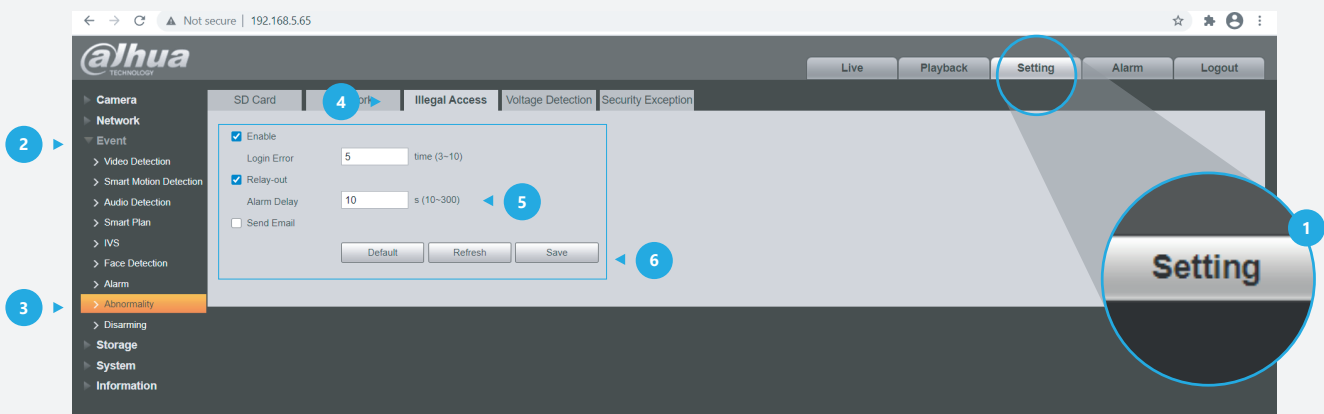Then, *click* [Save] to save your settings.

Figure 3: Illegal (unauthorised) access related to abnormality settings

If you still encounter problems operating your Dahua device, please call **+44 (0)1628 613 500**